

Karastan[®]

Care and Cleaning Guide

Carpet Stain Removal (For carpets made of wool or wool blends, please skip to page 3.)

Most household spills can be easily removed from carpet by following this guide. **Treatment of the affected area should begin immediately upon discovery** as stain removal becomes more difficult with time.

GENERAL SPOT CLEANING

Follow these guidelines closely for the best results when spot cleaning.

- Use a spoon, dull knife or a carpet cleaning key to remove as much solid material as possible.
- Always work from the outside of the stain to the center to prevent spreading, especially with large stains.
- Blot up liquid spills with a white towel or paper towel, never a colored cloth.
- Try to remove remaining stain with warm water only.
- If stain cannot be removed with warm water extraction or a clean, warm, wet cloth, use Mohawk FloorCare Essentials™ Carpet Spot Remover and Cleaning Kit and follow the directions given. Call 1-800-266-4295 for a FloorCare Essentials retailer near you.
- If FloorCare Essentials products are not available, follow the recommended procedures below.

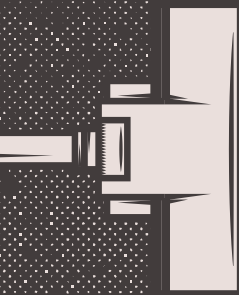
STUBBORN STAIN REMOVAL

- Locate the source of the stain on one of the lists below.
- Follow the procedures as recommended for the stain.
- Do not use any cleaner with a pH of 10 or higher.
- Before using, always test cleaners on a small, non-visible area for any discoloration of the fibers.
- Abnormally large or excessive stains may require hot water extraction method. Professional cleaning is recommended.
- If stain returns – a condition known as “wicking” – simply repeat stain removal procedures, paying special attention to blotting and removal of all moisture.

If these processes do not correct the problem, or if you have a stain emergency, contact the Scotchgard Service Center at 1-800-433-3296 for further assistance.

MOST COMMON WATER-BASED STAINS

For these stains, start with Procedure A. If stain remains, complete Procedures B and C.



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Alcohol
Baby formula
Beer
Blood
Candy
Catsup
Chocolate milk
Clay
Cola
Cologne
Cranberry juice

Felt-tip marker
Food stains (general)
Fruit juice
Fruit punch
Furniture polish (water-based)
Grape juice
Graphite
Ice cream
Jelly
Latex paint
Liquor

Milk
Soft drinks
Soil spots
Syrup
Tomato juice
Vomit
Water colors
Watermelon
Whiskey
Wine

SPECIAL WATER-BASED STAINS

For these stains, start with Procedure A. If stain remains, complete Procedure C. Omit Procedure B.

Coffee
Tea
Urine

GREASY, OIL-BASED STAINS

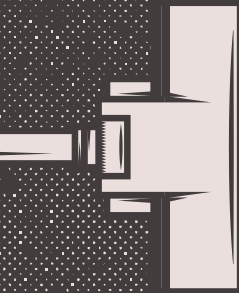
For these stains, use Goo Gone®. Follow directions on package, then complete Procedures A, B, and C.

Butter
Chocolate
Cooking oil
Cosmetics
Crayon
Furniture dye
Furniture polish
(oil-based)
Glue*
Gravy

Grease (black)
Gum*
Hand cream
Ink
Lipstick
Margarine
Mascara
Mayonnaise
Nail polish
Oil

Oil paint
Ointment
Peanut butter
Rouge
Salad dressing
Spaghetti
Varnish
Wax*

**Freeze and remove solid materials before using cleaning fluid.*



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PROCEDURE A

FOR WATER-BASED, SPECIAL WATER-BASED AND GREASY OIL-BASED STAINS

- Mix a solution of 1/4 teaspoon clear hand dishwashing detergent with 1 cup water and stir gently.
- Apply detergent solution directly to a white cloth. Dampen the carpet fibers in the stained area with the cloth. Avoid saturating the carpet.
- Wipe gently. Turn cloth frequently.
- Never rub, scrub or use a brush. This may damage carpet fibers. If necessary, use your fingertips to work the solution to the base of the stain. Do not over-saturate carpet; use small amounts of solution and blot frequently.
- Wet the stained carpet fibers with clear, lukewarm water to rinse.
- Cover the spot with an absorbent white towel or paper towel and apply pressure to blot.
- Repeat the rinsing and blotting procedures until you are sure all traces of the detergent have been removed.
- If the stain is gone, place an absorbent white towel or paper towel over the area cleaned, and weigh towels down with a heavy colorfast object, such as a weighted plastic wastebasket.
- Change towels or paper towels until carpet dries.
- If stain remains, perform Procedure B. For coffee, tea or urine, skip Procedure B and perform Procedure C.

PROCEDURE B

- Do NOT use Procedure B on coffee, tea or urine stains.
- Mix 2 tablespoons non-bleaching, non-sudsing household ammonia with 1 cup lukewarm water.
- Apply ammonia solution, rinse and blot as outlined in Procedure A.
- Do not dry with paper towels. Follow Procedure C to neutralize the ammonia solution.

PROCEDURE C

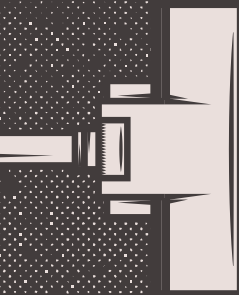
- Mix 1/2 cup white vinegar with 1 cup lukewarm water.
- Apply vinegar solution, rinse and blot as outlined in Procedure A.
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Wool or Wool Blend Carpet Stain Removal

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GENERAL SPOT CLEANING

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- First, use a spoon, dull knife or a carpet cleaning key to remove as much solid material as possible.
- Always work from the outside of stain to the center to prevent spreading, especially with large stains.
- Blot up liquid spills with a clean white towel or paper towel, absorbent cloth or Absorb-It™. Do not rub.
- Apply spot removal agent only to clean towel or cloth, never directly to the spot. Use small quantities at a time so as not to over-wet carpet. Wipe gently and turn cloth frequently.
- Never rub, scrub or use a brush. This can cause the spot to spread, distort the carpet pile and/or damage carpet fibers. If necessary, use your fingertips to work the solution to the base of the stain. Do not over-saturate carpet; use small amounts of solution and blot frequently.
- Afterwards, blot as dry as possible with a clean, absorbent white towel, then cover with Absorb-It or paper towels and let dry.

SPOT CLEANING AGENTS FOR WOOL OR WOOL BLENDS

Always pre-test any cleaning agent in an inconspicuous place (e.g. in a closet, corner of the room or under a piece of furniture) to ensure that it does not remove color.

DETERGENT SOLUTION

- Mix one teaspoon of clear hand dishwashing liquid or detergent powder (should NOT contain any bleaches or strong alkalis) with one cup warm (not hot) water.
- Apply as described in above steps.
- Rinse well.

WOOLCLEAN SPOT REMOVER

WoolClean Spot Remover, part of the WoolClean Carpet Spot Removal Kit, cleans water-based spills and spots. Use according to directions on package. WoolClean Carpet Spot Removal Kits are available at karastan.com.

ABSORBENT CLEANERS

Host®, Capture®, and Dri-Matic® absorbent powders can be used on wool carpet. They are available from local home centers, independent distributors, carpet retailers, online websites or vacuum dealers.